





Declaration of Software Name Changes - from Bytello DMS to MAXHUB Pivot

Bytello DMS (device management system) web console will be upgraded to MAXHUB Pivot from Jan. 4, 2023. The Bytello DMS client already installed on your devices will also be upgraded. All your organization data will remain the same.

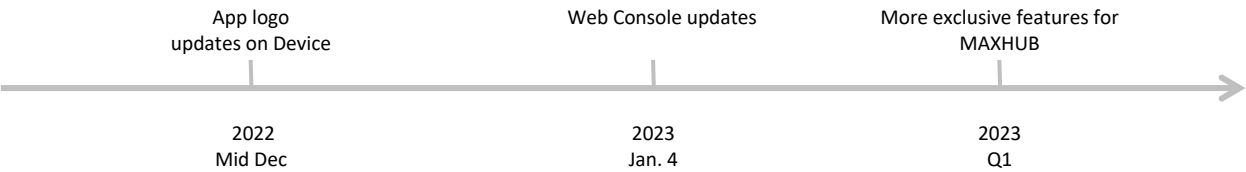
1. Why rename

Bytello has been renamed as MAXHUB Pivot. Moreover, in the future, as the exclusive management software of MAXHUB, MAXHUB Pivot will provide MAXHUB customer with more management software services and features that are exclusive for MAXHUB in order to improve user’s efficiency in managing MAXHUB products.

2. Name changes and impacts


	Before	After
App pre-installed on device		
Website	dms.bytello.com	pivot.maxhub.com
Web console		

3. Roadmap




- 1) App logo updates on Device - Mid Dec
- 2) Web console will be updated from Jan. 4, 2023. When end user (IT Admin) logs in **dms.bytello.com**, it will show instructions to lead customer to new site of MAXHUB Pivot - **pivot.maxhub.com**.  
Note : Before Jan.1st - customer could still use dms.bytello.com to log in and manage

Product upgrade



Bytello DMS

>>>



MAXHUB Pivot

Bytello DMS web console has now been upgraded to MAXHUB Pivot. The Bytello DMS client already installed on your devices will also be upgraded.

All your organization data will remain the same. Please be sure to save the new URL to use later. [Learn more](#)

Go to [pivot.maxhub.com](https://pivot.maxhub.com)

☒ By signing up, I accept the MAXHUB Pivot [User Agreement](#) and confirm acceptance of the [Privacy Policy](#)

We have sent the new URL to your email address.  
If you have any queries, please contact: [support@maxhub.com](mailto:support@maxhub.com)